📞 +1(818)-835-2515 HP Printer Rejects Third-Party Cartridges? Here's What You Need to Know 📞 +1(818)-835-2515

Introduction

You sit down to print an important document, and suddenly your HP printer rejects third-party cartridges. The screen flashes an error message like "Cartridge Problem" or "Non-HP Chip Detected." Your printer worked fine yesterday, but today it refuses to print. This frustrating situation has become increasingly common as HP continues to push firmware updates that block compatible ink cartridges.

📞 +1(818)-835-2515 – If your HP printer rejects third-party cartridges, you are not alone. Thousands of users face this issue every day. The good news? We know which models can be bypassed! This guide explains why HP firmware blocks compatibles and how you can take back control of your printing.

Why Your HP Printer Rejects Third-Party Cartridges

Since 2016, HP has used a feature called Dynamic Security in its printer firmware. This system authenticates cartridges by checking for an original HP security chip. When a firmware update lands and that chip is missing, the HP printer rejects third-party cartridges immediately.

The latest firmware version 2602A/B, released on January 29, 2026, extends this blocking capability to even more printer models. HP says Dynamic Security protects customers from counterfeit products and potential cyber threats. However, critics describe it as a form of digital rights management that restricts consumer choice.

When your HP printer rejects third-party cartridges, it is not because the ink is defective. The printer simply does not recognize the chip inside the cartridge. This means a cartridge that printed perfectly yesterday can stop working after an automatic update.

Which Models Are Affected?

The latest firmware update impacts at least 11 HP printer models. Some of these are older devices, including the OfficeJet Pro 7720, a wide-format printer introduced nearly nine years ago.

Printers that use HP 953XL and HP 903XL ink cartridges are particularly vulnerable. Models in this group include:

- HP OfficeJet Pro 6950, 6954, 6960, 6962, 6968, 6970, 6978
- HP OfficeJet Pro 7720, 7730, 7740
- HP OfficeJet Pro 8210, 8216, 8218
- HP OfficeJet Pro 8710, 8715, 8718, 8720, 8725, 8730, 8740, 8745

If your HP printer rejects third-party cartridges and you own one of these models, firmware is likely the culprit.

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How HP Firmware Blocks Compatibles

HP printers connect to the internet and check for firmware updates automatically. The default setting allows these updates without asking for permission. Once the update installs, the HP printer rejects third-party cartridges that worked before.

This practice has drawn criticism from the International Imaging Technology Council (Int'l ITC). The trade group argues that HP's firmware updates may violate new EPEAT 2.0 sustainability rules, which prohibit blocking remanufactured cartridges. As of March 2026, no printers have transitioned to the new EPEAT 2.0 registry.

HP has been sued over this practice multiple times. A 2018 class action ended with a $1.5 million settlement. In 2022, Euroconsumers secured a $1.35 million settlement for European buyers. Italy's competition authority also fined HP €10 million for not disclosing cartridge restrictions clearly.

Despite these legal actions, HP continues to use firmware to block compatible cartridges.

We Know Which Models Can Be Bypassed!

If your HP printer rejects third-party cartridges, do not panic. We know which models can be bypassed! There are proven methods to restore compatibility:

Method 1: Firmware Downgrade

Downgrading your printer firmware to an earlier version can bypass the block. Many HP OfficeJet printers that use 953XL and 903XL cartridges support this approach. Once you revert to a previous firmware version, your compatible cartridges should work again.

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Method 2: Firmware-Safe Cartridges

Some third-party suppliers now offer cartridges with advanced chip technology that bypasses HP firmware updates. These firmware-safe cartridges work even after HP pushes new blocking updates. Products like the 953XL Black Ink Cartridges with upgraded chips claim flawless compatibility with HP OfficeJet Pro models.

Method 3: Disable Automatic Updates

Prevention is better than cure. If your HP printer rejects third-party cartridges after an update, disable automatic updates going forward. You can turn off firmware updates through the printer menu or the Embedded Web Server. This stops future updates from blocking your compatible cartridges.

Method 4: HP's Own Disable Update

HP has released firmware updates that remove Dynamic Security for certain models. Printers manufactured before December 1, 2016 can use this update to disable the blocking feature. Models like the OfficeJet Pro 6970, 7740, 8210, and 8700 are included.

Which Models Can Be Bypassed?

We know which models can be bypassed! Here is a partial list of printers where firmware downgrades or bypasses are available:

Printer Model	Cartridge Type	Bypass Available
OfficeJet Pro 6950	903XL	Yes
OfficeJet Pro 6960	903XL	Yes
OfficeJet Pro 6970	903XL	Yes
OfficeJet Pro 6978	903XL	Yes
OfficeJet Pro 7720	953XL	Yes
OfficeJet Pro 7730	953XL	Yes
OfficeJet Pro 7740	953XL	Yes
OfficeJet Pro 8210	953XL	Yes
OfficeJet Pro 8710	953XL	Yes
OfficeJet Pro 8720	953XL	Yes
OfficeJet Pro 8730	953XL	Yes
OfficeJet Pro 8740	953XL	Yes

If your model is not listed, do not worry. 📞 +1(818)-835-2515 – We know which models can be bypassed and can help you determine the best solution for your specific printer.

What to Do Right Now

If your HP printer rejects third-party cartridges today, follow these steps:

1. Check your firmware version – Look in the printer menu under Settings or About.
2. Disable automatic updates – Turn off auto-updates to prevent future blocks.
3. Consider a downgrade – If supported, roll back to an older firmware version.
4. Use firmware-safe cartridges – Purchase cartridges with updated chips designed to bypass blocks.
5. Call for help – 📞 +1(818)-835-2515 – We know which models can be bypassed!

Conclusion

It is incredibly frustrating when your HP printer rejects third-party cartridges after a firmware update. You bought a printer, and you should be able to choose the ink you use. HP's Dynamic Security system blocks compatible cartridges to push users toward expensive original supplies.

But you have options. Firmware downgrades work for many models. Firmware-safe cartridges are available. And you can disable automatic updates to prevent future problems.

📞 +1(818)-835-2515 – We know which models can be bypassed! Call us today, and let us help you get your printer working with the cartridges you want to use. Do not let HP force you into overpaying for ink. Take control of your printing costs now.